SANDIP FOUNDATION'S
SANDIP POLYTECHNIC
DEPARTMNET OF COMPUTER ENGINEERING
&
DEPARTMENT OF INFORMATION TECHNOLOGY
COMPUTER SOCIETY OF INDIA
STUDENTS CHAPTER (IO1893)

THEME TOPIC

G SUITE

What is It? G Suite is a brand of cloud computing, productivity and collaboration tools, software and products developed by Google.
G Suite: It comprises Gmail, Hangouts, Calendar, and Google+ for **communication**; Drive for storage; Docs, Sheets, Slides, Forms, and Sites for **collaboration**. While these services are **free** to use for consumers, G Suite adds enterprise features such as custom email addresses at a **domain** (@yourcompany.com), option for **unlimited cloud storage** (depending on plan and number of members), additional administrative tools as well as 24/7

phone and email support. Being based in Google's data centers, data and information is saved instantly and then synchronized to Google products. Furthermore, G Suite administrators can fine-tune security and privacy settings.

Features: G Suit Product Features are:
1) **Connect**: Using Gmail, Handouts, Handout meetings
2) **Collaborate**: using Google Docs, Sheets, Slides, Sites, Keep
3) **Access**: Using Drive, Google Cloud
4) **Control**: Using Admin, Vault and Mobile.

G Suite's Basic edition includes **30GB of free, online storage** per user. For unlimited storage, upgradation to the Business or Enterprise edition is needed. There is **also "Data Migration Service"** facility available where if you have a large number of users, they recommend using the data migration service to migrate users' mail, contacts, and calendars to G Suite. The setup is simple, and most mail server connections can be made automatically. You can control the entire migration from your Google Admin console—you don't have to install an application. The designated email address per user come for Rs. 150/user/month. Communicating with such addresses help to build **customer trust**. Also, this is **secure, private and hazzle-free** communication tool suitable for a professional organization. IT admins can centrally manage these accounts across your organization

and devices. For those moments when you need more than just email, you can initiate a **Hangouts Meet** video **call** or **chat** with a colleague directly from your inbox. As of January 2017, Google had 3 million businesses paying for G Suite !!

NEWS OF THE WEEK
IRCTC'S AI BASED ASSISTNT DISHA

IRCTC has launched a new **AI-based assistant**, **Disha** for their website. This new assistant will be prompt in answering generic queries about most frequently asked questions on the ticket booking platform. The AI **chatbot** called Disha is powered by CoRover, a Bengaluru-based startup that owns the platform which is built on artificial intelligence and machine learning. Eventually, the chatbot will also be available on the IRCTC's Android application. "The IRCTC chatbot Ask Disha will offer greatly improved and intuitive customer support by answering customer queries pertaining to all aspects of the services that IRCTC provides," IRCTC said in a statement. The chatbot has various **preset questions** that pop up when the user starts typing. If there's no matching question, the user can type the entire phrase and press enter. Disha then suggests various other questions that may be related to the query. If the user doesn't find relevant information, they can leave feedback and even down vote the suggestions. The chatbot 'Disha' is unable to answer more detailed or personal queries like details about trains between two particular stations or exact PNR status but it can direct the user to the page where the query can be resolved. The new service is live and can be accessed on the IRCTC's official website.

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WHY LAUGH ALONE?